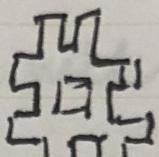


# TRIGGERS

JOSEPH SUGARMAN

## ① CONSISTENCY.

RULE

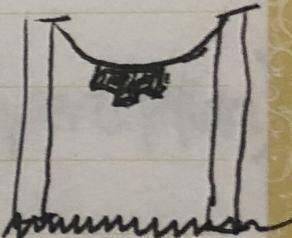


1°

GET A **[Yes!]** ... (EVEN A TINY ONE)

1 → 1111... \$

## ② OBJECTION RAISING.



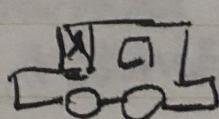
don't wait for them to  
find the dirty laundry...

announce it yourself, first!

## ③ OBJECTION RESOLUTION.

**BUT** -

**NO** tiptoes... RAISE IT  
FIRST



safety  
recall!

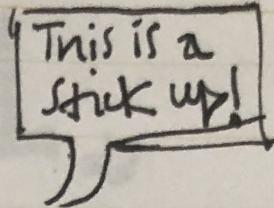
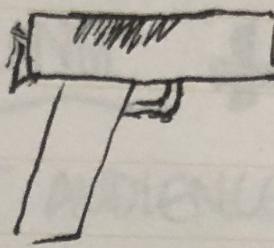
## ④ INVOLVEMENT DEVICES.

Do these make you feel a sense of ownership?

YES

NO

• INTEGRITY.



doing what you say you will...

• VALUE. PROVIDES LOGIC\*

FOR THEIR EMO DECISION... } \* ANOTHER TRIGGER IN ITSELF

IF VALUE, THEN PRICE (perception)

• GREED. Give More...

Charge less...

• CREDIBILITY.

- NAMES  
- BRANDS

- WHO ENDORSES YOU  
- TECH KNOWLEDGE...

ETC

• LINKING.

say

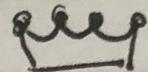
It's not a smoke detector...  
it's a nose for your ceiling

© DESIRE TO BELONG.

PP  
+1  
JJ

PICK THE RIGHT AUDIENCE... ☮ ≠ ☮

© DESIRE TO COLLECT.



BEST PROSPECT ?

CURRENT OWNERS !

© URGENCY.

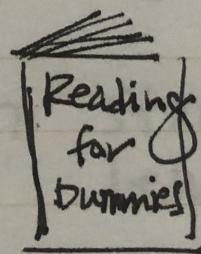
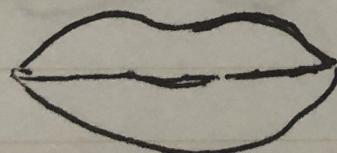
chance of loss + procrastination = 😢

© EXCLUSIVITY.

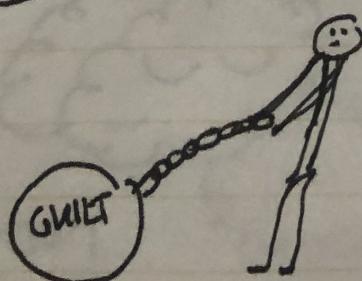
-4U-

limited...  
signed...  
etc.

© SIMPLICITY.



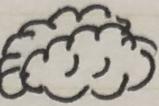
© GUILT. (RECIPROCITY)



CAUTION -  
share FREE  
resources to  
avoid trouble...

## eSPECIFICITY.

525,600 minutes...♪

Implies  and  → credibility  
→ trust  
→ confidence

## eFAMILiarity. HOW?

Repeated Exposure... 

### ePATTERNING. +

### eHARMONIZING

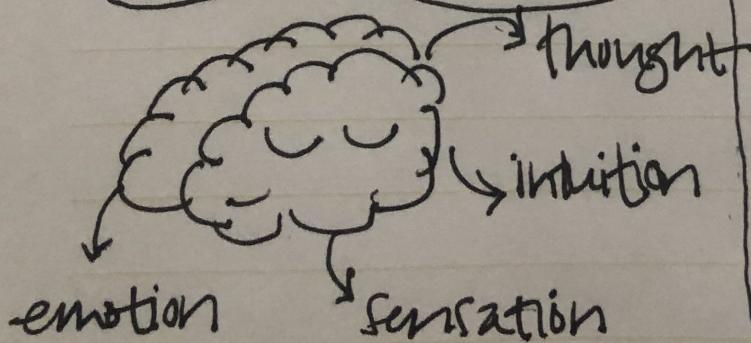
not just mirroring, but seeking agreement



## eHOPE. (show results)

eCURIOSITY. ??? start in the middle...  
leave 'em hanging...

### eMENTAL ENGAGEMENT



### eTHE MOST CRITICAL...

